

SMI Knowledge Transfer Workshop on Building Productive Community Relationships for the Resources Sector



24 – 25 September 2009
Brisbane, Queensland



For resource companies to maintain their social licence to operate, it will be essential that they develop and sustain productive relationships both with communities in close proximity to their developments and with a wider set of stakeholders. Developing such relationships requires a commitment to effective engagement with the many sectors of communities, including townspeople, 'near neighbours', graziers and with the traditional land owners.

For companies to give practical effect to these commitments, new competencies are required. Companies need personnel in place 'on the ground' who understand communities and how they function, are able to utilise different methods of engaging as appropriate, are culturally aware, and are well informed about issues such as the legal framework for negotiating land access agreements between resource development companies and traditional owners. Companies also require personnel with the skills and knowledge to plan how resource developments can contribute to the sustainable development of the communities in their regions.

This workshop is intended to provide industry personnel with an increased understanding of the issues relating to community engagement, partnership building and community development, together with some basic skills that can be used in the workplace. There will be several interactive sessions that are intended to assist workshop participants with particular issues; attendees are urged to think about their particular issues in advance. More advanced courses, including the Graduate Certificate in Professional Community Relations, have been developed by the Centre for Social Responsibility in Mining (CSRSM) at the University of Queensland. Many of the previous attendees at this course have continued on to study the intensive Graduate Certificate course to further increase their social competency skills.

Issues to be covered in the course include:

- Current Industry Setting and Challenges
- Business Case for Building Productive Community Relationships
- Understanding Community Dynamics
- Good Practice Community Engagement – A Perspective from the Mining Industry
- Case Study - Challenges in Engaging Communities affected by Resource Development
- Frameworks – Engaging Communities
- Methods – Engaging Communities
- Understanding and Engaging with Indigenous Communities
- Community Relations Systems
- Practitioner Experiences – Addressing Concerns
- Introduction to Legal Issues
- Community Development Issues – Principles and Partnerships
- Guidelines for Dealing with the Practical Realities of Working with Communities
- Discussion Sessions

Course Highlight

Course Highlight

Course Highlight

“...Can now set up some
“effective” and proven systems”
Feedback from 2008 delegates



Course Highlight

Course Highlight



Benefits of Attending this Program

Attendance at this course will benefit industry personnel working in the resource industries, especially personnel with responsibility for community relations, external affairs, sustainability and the environment. For personnel who have recently commenced work in the resources sector, the workshop will raise their awareness of issues associated with community engagement and development, and forging of productive relationships with key stakeholders. It will also provide practical skills that can be applied in day-to-day interaction with community members.

Speakers

Prof David Breton – Director, CSRSM
Dr Jim Cavaye – Consultant, Cavaye Community Development
Dr Warwick Browne – Research Fellow, CSRSM
Mr Grant Sarra – Consultant, Sarra Consultancy Services
Mr Dominic McGann – Partner, McCullough Robertson
Other Speakers TBA



“Fantastic!!! Being new to the CR
role I have picked up so much
information and knowledge to
take away with me, thank you!”
Feedback from 2008 delegates

Registration...

Delegate Details

Title:.....
First Name:.....
Surname:.....
Position:.....
Organisation:.....
Postal Address:.....
Suburb/Postcode:.....
State/Country:.....
Phone:.....
Fax:.....
Email:.....
Dietary Requirements:

Registration (Due Friday 11th September)

- 2 Day Workshop - \$1950
- Workshop Dinner - 24th September (included in registration)
(Details to be confirmed)

All prices include GST. Registration costs include morning/afternoon refreshments, lunches, workshop dinner and a comprehensive set of notes.

A detailed Program will be available soon on the
ACMER website

Payment Details

- Cheque - made payable to JKTech Pty Ltd
- Company Purchase Order No:.....
Company ABN No:.....
Mailing address for invoice:.....
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Bankcard MasterCard Visa

Card Number:

Name of Cardholder:.....
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Signature:.....

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INVOICE NO: _____

ENTRY DATE: _____

Venue

Rydges Southbank – Brisbane
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ACMER Communication

- Tick here if you do not wish to receive our
electronic Program Updates

Where did you learn about this Workshop?

ACMER Emailing Colleague

ACMER Website

Other (please specify): _____